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The Greek hotel sector: an analysis of job satisfaction, role conflict and autonomy of Greek employees

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Abstract

The present study examined job satisfaction within the hotel industries from the perspective of ambiguity, role conflict and job autonomy, as well as their interactions. Structurally, the analysis begins with the presentation of the general theoretical framework, followed by the quantitative investigation of the aforementioned relationships and the verification of the research hypotheses. The existence of a negative relationship between role conflict and job ambiguity with job satisfaction, was partially confirmed, whereas role conflict had low, positive relationship with job satisfaction. Furthermore, autonomy did not play a regulatory role in the relationship between conflict and job ambiguity and job satisfaction.

Keywords: [job satisfaction](#) [uncertainty](#) [conflict](#) [autonomy](#) [hotels](#)